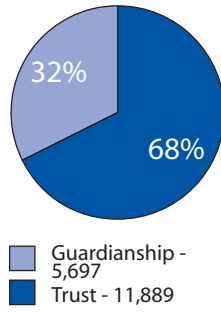


Our Roles & Clients

The PGT carries out a wide variety of roles and responsibilities for its 26,211 clients.

Child and Youth Services (17,586 clients)

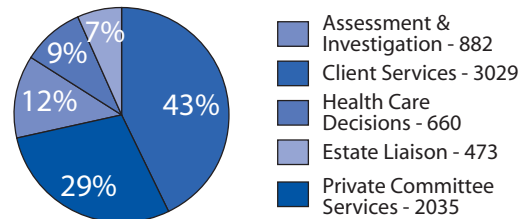
For children and youth, the PGT acts as Trustee, Guardian of Estate and Litigation Guardian. The PGT works with children and youth as well as with their parents and guardians to help identify and secure children's legal and financial interests.



The majority of child and youth clients live in BC, but among its trust clients, the PGT manages accounts for children from every other jurisdiction in Canada, as well as 41 American states and 39 other countries. There are 770 child actors among the trust clients.

Guardianship clients are mostly children in the continuing care of the Province. The PGT acts as their guardian of estate for legal and fiscal matters; the Director of Child Welfare with the Ministry of Children and Family Development, in most cases, is their guardian of person.

Services for Adults (7,055 clients)



For adults, the PGT acts as Committee of Estate, Committee of Person, Temporary

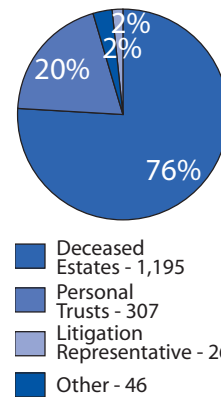
Substitute Decision-Maker (for health care), Representative and a variety of other roles.

All PGT roles contribute to protecting the legal rights and personal and financial interests of adults who need assistance in decision-making. The PGT gets involved only when other appropriate substitute decision-makers are not available or when required by law.

The capacity of most adult clients to make decisions is impacted by diseases of aging. Others are affected by mental illnesses, developmental disabilities or brain injuries. The PGT strives to balance the need for protective intervention with respect for self-direction and autonomy.

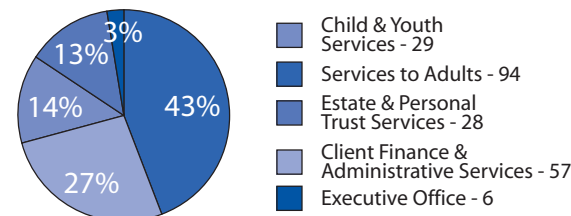
Estate and Personal Trust (1,570 clients)

The PGT is the Official Administrator for BC responsible for the estates of persons who have died with no one willing and able to administer their estates. The PGT will also act as Litigation Representative for an estate and curator of the estate of missing persons.



An increasingly important role is as Trustee appointed through a will or trust instrument for a living person. This latter role is increasing as private trust companies are moving away from managing smaller trusts.

Our Staff (214 total)



Our Mission

The mission of the Public Guardian and Trustee is to safeguard and uphold the legal and financial interests of children; manage the legal, financial and personal care interests of adults needing assistance in decision-making; and administer the estates of deceased and missing persons.

PUBLIC GUARDIAN AND TRUSTEE OF BRITISH COLUMBIA

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Additional Information

More information about the PGT can be found on the PGT website: www.trustee.bc.ca or by calling Service BC toll free at:

In Vancouver 604 660-2421
In Victoria 250 387-6121
Elsewhere in B.C. 800 663-7867

Year-at-a-Glance



2006-2007

This brochure provides a look at many aspects of Public Guardian and Trustee (PGT) service delivery from April 1, 2006 to March 31, 2007. It also gives a snapshot of PGT staff and the number of clients served through the PGT's three program areas: Child and Youth Services, Services to Adults, and Estate and Personal Trust Services.



PUBLIC GUARDIAN
AND TRUSTEE OF
BRITISH COLUMBIA



Our Achievements 2006-2007

During 2006 - 2007 the PGT was very successful in meeting or exceeding its targets for the year. The following highlight some areas of PGT achievement:

- 97% of nearly 3,400 requests to spend money out of children's trust funds were dealt with within 15 days.
- 100% of nearly 7,100 Guardian of Estate files were reviewed within 60 days to ensure timely and appropriate action in dealing with children's financial entitlements and legal claims.
- 97% of over 1,300 adult clients with assets over \$50,000 had personalized investment plans.
- 95% of heirs and beneficiaries responding to a survey found the PGT's estate administration services to be good or very good.
- 96% of 46 high risk Private Committee situations were reviewed within 60 days.



- Assisted over 460 adult clients to receive funds from the BC Institutional Legacy Trust.
- Approximately 450 proposed legal settlements of a child's claim for less than \$5,000 were reviewed. The average time of these reviews was 8.85 elapsed days.
- A survey of insurance adjusters proposing settlement of a minor's claim for under \$50,000 in unliquidated damages showed that 99% were satisfied or very satisfied with the PGT's process for making recommendations.
- 77% of over 400 new Committee of Estate adult clients had personalized case plans implemented within 6 months.
- 99% of over 160 major health care substitute decisions were made within 3 days of receiving relevant information.
- The at risk assets of 98% of more than 100 apparently abused or neglected adults were protected within one day.
- The average age of Private Committee accounts awaiting final PGT review was 5.4 months at March 31, 2007.
- \$19,232,301 of estate funds of deceased persons were distributed. 92% went directly to heirs and beneficiaries and 8% to the BC Unclaimed Property Society to be held until the heirs come forward to claim their funds.
- 94% of 108 new estates of deceased persons were secured within 15 days of receiving notice of the estate.



- 98% of 116 adult Committee of Person clients received an annual visit from PGT staff during the year.
- A PGT staff member represented Canada at the United Nations to mark World Elder Abuse Awareness Day.
- 99% of almost 450 proposed legal settlements of a child's claim for damages of \$5,000 or more (e.g., wrongful death of a parent, personal injury from motor vehicle accidents, medical malpractice) were reviewed within 60 days.
- Out of 23,195 income and capital receipts received on behalf of clients, 92% were processed within 5 days.
- The 2006 - 2007 returns for PGT pooled investment funds were as follows: Premium Money Market Fund – 4.59%; Balanced Income Fund – 8.96%; Balanced Growth Fund – 10.97%
- The PGT implemented service commitments for its administration of deceased estates.
- Responded to recommendations of the Premier's Council on priority areas of law reform affecting vulnerable seniors.
- Achieved full cost recovery for administration of deceased estates and personal trusts.
- Organized for response to increased critical incident reports involving children in care where the PGT acts as Guardian of Estate.



- Made presentations at 110 meetings, conferences or other events.
- Awarded post-secondary educational bursaries to 22 young adults from the PGT's Education Assistance Fund. These bursaries, designated for children formerly in continuing care of the Province ranged in value from \$500 to \$1,500.



Asset Management

The value of assets managed by the PGT on behalf of its clients varies from year to year. In 2006-2007, the total value was 710,777,000.

