

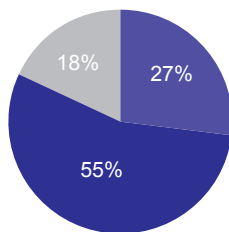
Our Roles & Clients

The PGT carries out a wide variety of roles and responsibilities for its 32,110 clients.

Child and Youth Services

For children and youth, the PGT acts as Trustee, Guardian of Estate and Litigation Guardian. The PGT works with children and youth as well as with their parents and guardians to help identify and secure children's legal and financial interests.

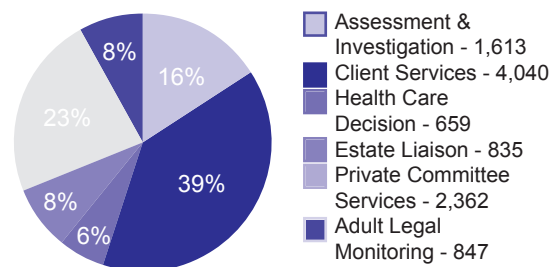
The majority of child and youth clients live in BC, but PGT trust clients include children from every other jurisdiction in Canada, as well as 41 American states and 39 other countries. There are 953 child actors among the trust clients.



- Guardianship - 6,378
- Trust - 13,079
- Legal - 4,183

Guardianship clients are mostly children in the continuing care of the Province. The PGT acts as their guardian of estate for legal and financial matters; in most cases the Directors of Child Welfare of the Ministry of Children and Family Development are their guardian of person.

Services to Adults



- Assessment & Investigation - 1,613
- Client Services - 4,040
- Health Care Decision - 659
- Estate Liaison - 835
- Private Committee Services - 2,362
- Adult Legal Monitoring - 847

For adults, the PGT acts as Committee of Estate, Committee of Person, Temporary Substitute Decision-Maker (for health care), Representative and a variety of other roles.

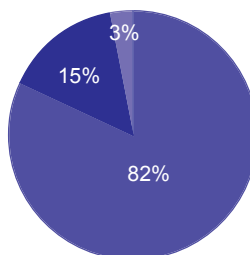
All PGT roles contribute to protecting the legal interests and personal and financial interests of adults who need assistance with decision-making. The PGT gets involved only when other appropriate substitute decision-makers are not available or when required by law.

The capacity of most adult clients to make decisions is impacted by diseases of aging. Others are affected by mental illnesses, developmental disabilities or brain injuries. The PGT strives to balance the need for protective intervention with respect for self-direction and autonomy.

Estate and Personal Trust Services

The PGT as the Official Administrator for BC administers estates of persons who die with or without a will when an executor, next of kin or other eligible person either does not wish to or is unable to carry out the administration of estate.

The PGT will also act as Litigation Representative for an estate and curator of the estate of missing persons. It also acts as Trustee appointed through a will or trust instrument for a living person.



- Deceased Estates - 1,766
- Personal Trusts - 322
- Other - 71

Our Mission

The mission of the Public Guardian and Trustee is to safeguard and uphold the legal and financial interests of children; manage the legal, financial and personal care interests of adults needing assistance in decision-making; and administer the estates of deceased and missing persons.

PUBLIC GUARDIAN AND TRUSTEE

700 - 808 West Hastings Street
Vancouver, BC V6C 3L3

Tel: 604.660.4444

Fax: 604.660.0374

Email: mail@trustee.bc.ca

Additional Information

More information about the PGT can be found on the PGT website: www.trustee.bc.ca or by calling Service BC toll free at:

In Vancouver	604.660.2421
In Victoria	250.387.6121
Elsewhere in B.C.	800.663.7867

Year-at-a-Glance



2007-2008

This brochure provides a look at many aspects of Public Guardian and Trustee (PGT) service delivery from April 1, 2007 to March 31, 2008. It also gives a snapshot of PGT staff and the number of clients served through the PGT's three main program areas: Child and Youth Services, Services to Adults, and Estate and Personal Trust Services.



PUBLIC GUARDIAN
AND TRUSTEE OF
BRITISH COLUMBIA



Our Achievements 2007-2008

During 2007 - 2008 the PGT was very successful in meeting or exceeding its targets for the year. The following highlight some areas of PGT achievement:

- 98% of 633 critical incident reports involving children in care where the PGT acts as Guardian of Estate were reviewed and action was initiated by the PGT within 60 days of receipt of the report.
- 95% of heirs and beneficiaries responding to a survey found PGT estate administration services to be good or very good.
- The PGT prepared a report to the Attorney General respecting the form that a Code of Practice associated with new adult guardianship legislation should take.



- 379 proposed legal settlements of a child's claim for damages for less than \$5,000 were reviewed in an average of 14 days.
- 73% of 459 new Committee of Estate adult clients had personalized case plans implemented within 6 months.
- A survey of lawyers proposing settlements of a minor's claim for damages under \$50,000 showed that 98% were satisfied or very satisfied with the PGT process for making recommendations.
- 99% of 135 major health care substitute decisions were made within 3 days of receiving relevant information.
- The at risk assets of 98% of 168 apparently abused or neglected adults were protected within one day.
- The average age of Private Committee accounts awaiting final PGT review was 9 months at March 31, 2008.
- \$27,651,845 of estates of deceased persons were distributed. 95% went directly to heirs and beneficiaries and 5% to the BC Unclaimed Property Society to be held until the heirs come forward to claim their funds.



- 87% of 118 estates of deceased persons newly referred to the PGT had physical assets secured within 15 days of receiving notification of death.
- 100% of 111 adult Committee of Person clients received an annual visit from PGT staff during the year.
- 97% of 3,415 disbursements from children's trusts were completed within 15 days of the request by the guardian or client.
- 96% of 530 proposed settlements of a child's claim for damages of \$5,000 or more (e.g., wrongful death of a parent, personal injury from motor vehicle accidents, medical malpractice) were reviewed within 60 days.
- Out of 22,273 income and other receipts received on behalf of clients, 99% were processed within 5 days.
- The 2007 - 2008 returns for PGT pooled investment funds were as follows: Premium Money Market Fund: 4.76%; Balanced Income Fund: 0.10%; Balanced Growth Fund: -2.39%



- Achieved full cost recovery for administration of deceased estates and personal trusts.
- Made presentations at 75 meetings, conferences or other events.
- Awarded post-secondary educational bursaries to 15 young adults totalling \$18,000 from the PGT Education Assistance Fund. These bursaries, designated for children formerly in continuing care of the Province, ranged in value from \$800 to \$2,000.



Asset Management

The value of assets managed by the PGT on behalf of its clients varies from year to year. In 2007-2008, the total value was \$764.6 million.

