2024-2025 Annual Report

Year in review

Public Guardian and Trustee

27,683 clients¹ \$1.6 billion assets² 328 staff³



Child and Youth Services

15,471 clients¹ \$256 million assets² 51 staff³



Services to Adults

8,460 clients¹ **\$890** million assets² **123** staff³



Estate and Personal Trust Services

4,213 clients¹ **\$499 million** assets² **59** staff³

Performance result highlights

- Received 2,369 critical incident reports involving children in care; actioned 99% of reports within 30 days of receipt
- Received 1,760 requests for funds from child and youth trust accounts; issued funds for 94% of requests within 30 days
- Reviewed 37,503 requests for funds from adult trust accounts; disbursed funds for 98% of requests within 30 days
- Made 156 major health care decisions for adults as temporary substitute decision maker; made 99% of decisions within 3 business days
- · Received 504 private committee accounts; reviewed 86% of accounts within 6 months of receipt
- Distributed \$40,182,250 of estate funds to heirs and beneficiaries; this accounted for 89% of total estate funds distributed, with the remaining funds transferred to BC Unclaimed

Notable activities

- Launched new online services on the PGT website
- Completed the PGT's first accessibility plan
- Signed the first coordination agreement with a First Nation exercising jurisdiction over child and family services
- Acted on approximately 4,900 legal issues
- Investigated clients' eligibility for settlement payments in 11 class actions and filed claims where appropriate
- Published an <u>information paper</u> describing the statutory guardianship process under the Adult Guardianship Act
- Facilitated **130 presentations** to service partners and the public

Key figures	
PGT pooled funds rates of return	
Premium Money Market Fund	3.54%
Balanced Income Fund	6.92%
Balanced Growth Fund	9.17%
Assets under administration	
Investments and securities	\$1.3 billion
Real property	\$292 million
Other	\$56 million
Other indicators	
Clients with trust accounts (at March 31, 2025)	14,879
Client bills paid	\$260 million
Client receipts processed	\$335 million
Client RDSPs	\$50 million

- 1 Client counts reflect the number of individual clients served throughout the year. The PGT total is less than the sum of the divisional totals as clients may require service in more than one division.
- 2 Total value of assets under administration (at March 31, 2025)
- 3 Full time equivalent employee positions