

Client companion contracts for committee of estate clients

Companions can improve the quality of life for many adults. Companions offer activities and services based on the client's needs and wishes. These can include:

- Helping to connect with family and friends
- Providing support to take part in community activities
- Assisting in care home settings
- Helping with transportation for shopping or medical appointments

A companion service may be set up when:

- The client has enough funds to pay for the service
- The client has asked for the service
- The family has suggested that a companion would improve the client's quality of life
- Other professionals suggest that a companion would improve the client's quality of life

Companion expectations from the PGT

Companions of a PGT client can expect:

- A clearly outlined contract that describes the types of services and supports the client needs
- Revisions to the contract if the client's needs change
- Responsive communication with the PGT case manager overseeing the client's affairs
- Notification of a change required to the contract or to the services. For example, a client may be receiving support services at home but has been temporarily hospitalized. The case manager will

either suspend the services or may request that the companion visit the client while in hospital

PGT expectations of companions

The PGT expects that the companion will:

- Provide services as outlined in their contract
- Provide regular progress reports on the services they have provided. If the PGT is also committee of person, we ask that they give details on the client's needs
- Let the case manager know of any physical, mental, financial abuse or neglect
- Let the case manager know of any changes the client may need
- Inform the case manager of any changes in the client's situation that may change the contract. If the PGT is also committee of person, we ask that they notify us of any changes in the client's situation
- Get pre-approval if the companion needs to increase their hours of work. Each client's financial circumstances are unique and decisions are made on a case-by-case basis
- Send monthly invoices that are consistent with the contract
- Comply with all other contract provisions

If you think a PGT client could benefit from companion services, or there are concerns or inquires about companion services, please contact the client's case manager.

You can send invoices to invoices@trustee.bc.ca.

Contact the Public Guardian and Trustee

Greater Vancouver Regional Office

700-808 West Hastings Street
Vancouver, B.C. V6C 3L3

Phone 604-775-1001
Fax 604-660-9498
Email STA@trustee.bc.ca

Interior-North Regional Office

1345 St. Paul Street
Kelowna, B.C. V1Y 2E2

Phone 250-712-7576
Fax 250-712-7578
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Vancouver Island Regional Office

1215 Broad Street
Victoria, B.C. V8W 2A4

Phone 250-356-8160
Fax 250-356-7442
Email STA@trustee.bc.ca

Toll free calling

Toll free calling is available through Service B.C.
After dialing the appropriate number for your area
(see below) request to be transferred to the Public
Guardian and Trustee.

Vancouver 604-660-2421
Victoria 250-387-6121
Other areas in B.C. 1-800-663-7867

General inquiries

For questions unrelated to the information in this
publication.

Email mail@trustee.bc.ca
Website www.trustee.bc.ca

PGT hours of operation

Monday to Friday 8:30am to 4:30pm