

Luciana's story (they/them)

What if I get injured?



Injuries and serious incidents involving children and youth in continuing care are reported either through **critical incident reports (CIRs)** or annual update reports.

If you are injured, the **Public Guardian and Trustee (PGT)** investigates and pursues legal claims on your behalf where someone is responsible.

For more information, contact the PGT:

Phone 604.775.3480

Email cys@trustee.bc.ca

Website www.trustee.bc.ca



Luciana's **Guardianship and Trust Officer (GTO)** receives a report that Luciana was bitten by a dog while at their neighbour's house.



The GTO asks Luciana's guardianship worker for more information. The GTO learns that Luciana was bitten on their face and needed stitches.



The lawyer collects Luciana's medical and counselling reports, which show that they have a scar from the bite and are now afraid of dogs.



The PGT hires a lawyer to move forward with Luciana's personal injury claim.



The GTO reviews the incident with the PGT lawyer. The lawyer opens a legal file to explore a civil claim for Luciana.



The claim is successful. Luciana is paid money for the lasting injury and the PGT will hold the money in a trust account for Luciana until they turn 19.